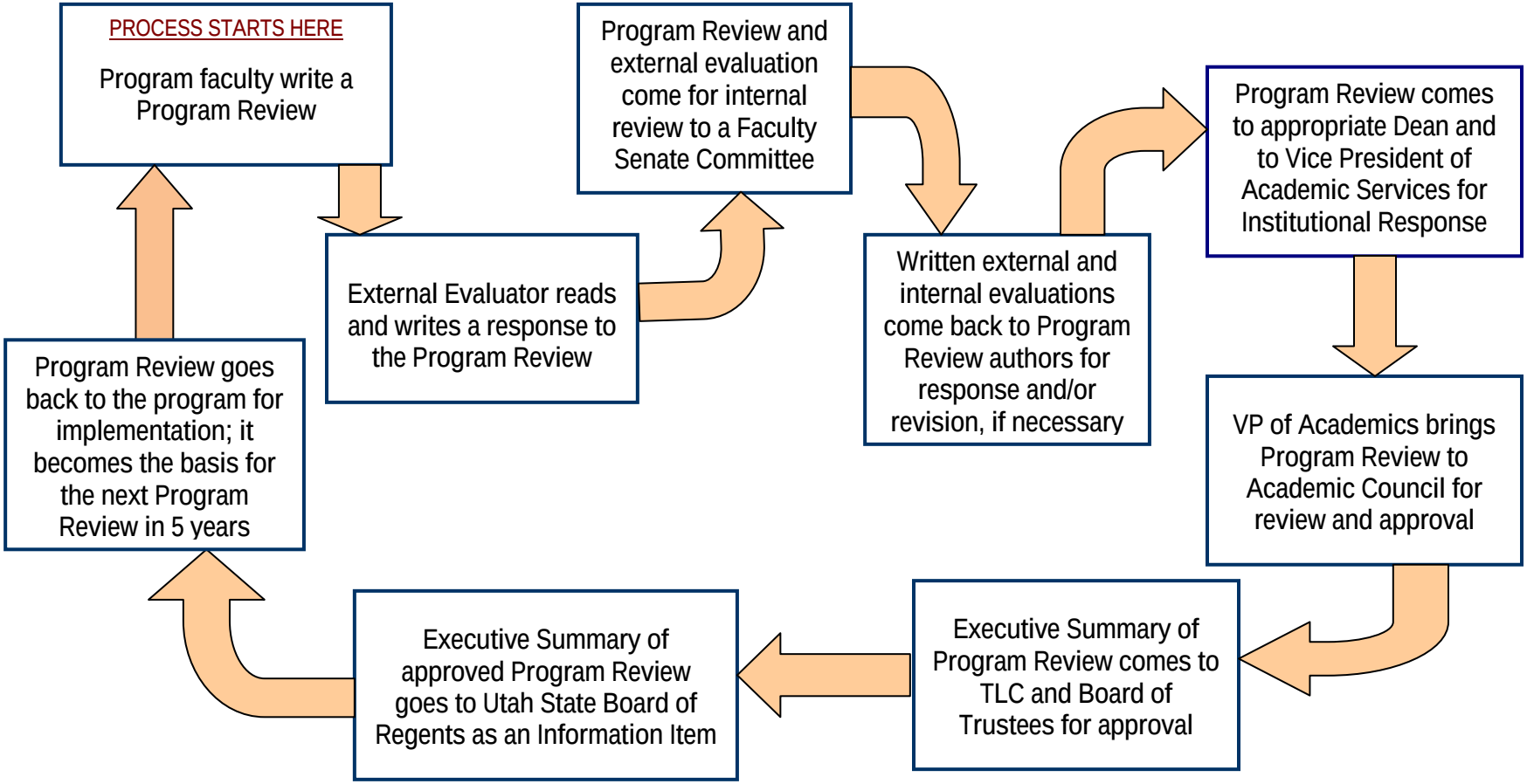Program Review Process